



Ruffgers Cancellation and Make-up Policies

Scheduled 4 or 6 week class sessions

- Four and six week classes are paid as sessions.
- Missed classes can be made up with minimum 24 hour prior notice.
- Makeup classes are scheduled at Ruffgers availabilities.
- Any Classes missed must be made up before the end of the Four or Six week scheduled session, or they are forfeited.

Pre-Paid Private Lessons

- Missed Pre-paid individual classes must give 24 hour notice.
- Missed Classes are non-transferable and must be used within 6 months.
- There are no refunds or credits issued for missed or pre-paid classes. Classes are non-transferable.

Thank you for your cooperating with these policies. We will try to be as accommodating as possible. If you have any questions or concerns, please contact us.

Classes are not cash refundable or transferable.

Missed classes cannot be used for Retail credit.